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COMMUNICATION

Communicating with Others Communication Skills for Managers Giving Great Feedback Meeting Management



CUSTOMER SERVICE

Customer Service Basics Customer Service Management



HUMAN RESOURCES

Developing and Coaching Employees Discussing Total Compensation Onboarding New Employees Retaining Your Employees HR Compliance Toolkit



MANAGEMENT & LEADERSHIP

Bud to Boss

Building Trust and Respect

Building Your Leadership Skills

Conflict Management Skills

Creating Great Teamwork

Delegating Work

Increasing Employee Engagement

Leading the Organization Strategy

Management Essentials

Managing for Success

Recognizing Employees

Supervision Basics



PERSONAL DEVELOPMENT

Basic Business Skills

Become a Contributing Project Team Member

Building Your Career

Coaching Career Development

Creating Great Work

Developing for Success

Developing Work Relationships

Increasing Your Contribution at Work

Personal Behaviors and Conduct

Providing Resources for Success

Starting a New Job

You and Your Boss

How to Work Successfully from Home



POLICY & COMPLIANCE

Preventing Discrimination and Harassment for California/Connecticut Managers

Preventing Discrimination and Harassment for Employees

Preventing Discrimination and Harassment for Managers



PROJECT MANAGEMENT

Project Management for Managers



SALES

Conducting Great Online Demos and Sales Calls

Lead Generation-Spears

(Outbound Prospecting)

Lead Generation-Nets (Inbound Marketing)

Lead Generation-Seeds (Customer Success)

Leadership Essentials

Relationship Selling Toolkit









BUSINESS SKILLS

Entrepreneuring Keys to Business

Basic Business Finance

Planner Essentials

Network Essentials CompTIA Network Plus

Storytelling in Business



COMMUNICATION

Increase your Listening Power Persuasion the Art of Communication



HEALTH & SAFETY

Workplace Safety - Active Shoo Awkward at the office



IT SKILLS

Mastering Access 2013

Email Management

Organizing your Files

Staying Safe Online

Using Windows 10

Excel Data Analysis with Pivot Tables

Managing Emails

Sharing Calendars

GMAIL Essentials 2015

GSuite Essentials 2016

Intro to Sharepoint

Mastering Adobe Acrobat DC Essentials 2016

Mastering Excel 2016 - Intermediate

Mastering Excel 2016 - Advanced

Mastering Excel 2016 - Basics

Mastering Outlook 2016 - Basics

Mastering Outlook 2016 - Advanced

Mastering Excel 2016 - Full Course

Windows 10 Essential

QuickBooks

Mastering Powerpoint 2013 - Full course

Power Up Powerpoint

Outlook Online Essentials 2017

Mastering Office 365 Essentials 2017

Microsoft Sway Essentials

Microsoft Lync Essentials

Mastering Word 2016 - Full Course

Mastering Word 2016 - Advanced

Mastering Word 2013 - Full Course

Mastering Word 2010 - Full Course

Mastering QuickBooks Online

Mastering PowerPoint 2010 - Full course

Mastering Outlook 2013 - Full Course

Mastering OneNote 2016

Mastering Outlook 2013 - Basics

Mastering Outlook 2016 - Full course

Mastering Powerpoint 2016 - Advanced

Mastering Powerpoint 2016 - Basics

Mastering Powerpoint 2016 - Full Course

Mastering Word 2016 - Basics

Mastering Word 2016 - Intermediate

Advanced QuickBooks 2016

Mastering Excel 2010 - Full Course

Mastering OneNote 2013

Office 365 Essentials 2017

Windows 10 Essentials

Migrating from Office 2003 to Office 2013

Sharepoint Online Basics

Excel Creating Dashboards

Excel Introduction to Power Pivot



PERSONAL DEVELOPMENT

Time Management - Basics

Time Management

Secrets of the Web

Motivational

Secrets of the Office Guru

Keys to Excellence



POLICY & COMPLIANCE

Intro to HIPPA for Business Associates Intro to HIPPA for Covered Entities Intro to HIPPA for MSP



PROJECT MANAGEMENT

Project Management Fundamentals MS Project 2016 - Part1

MS Project 2016 - Part2



SALES

Sales 101



MARKETING

Top 5 Marketing Mistakes Internet Marketing

















BUSINESS SKILLS

Advanced Train the Trainer:

Delivering Training

BizLibrary Production's "How To" Series

Building Great Relationships

Business Etiquette

Character in the Workplace

Complex Problem Solving

Decision-Making: Groups

Ethics for Employees

Ethics for Managers

Etiquette for Business Meals

Fundamentals of Customer Service

Getting Customer Feedback

How to Effectively Manage Time

Make Change Work

Maximizing Productivity With Stand-Up Meetings

Performance Excellence: Introduction

Setting and Managing Priorities

Setting Personal Financial Goals

Using Surveys to Get Feedback



COMMUNICATION

A Guide for Healthy Communications

Addressing Workplace Dysfunctions

Art of Assertiveness

Coaching for Higher Performance

Communicating Through Body Language

Coordinating With Others

Effective Writing Skills

Having Great Conversations

Persuasion Basics

Understanding DISC

Verbal Self-Defense at Work



CUSTOMER SERVICE

Analyzing Your Customer Service

Customer Service Communication Skills



FINANCE

Decision-Making: Financial



HEALTH AND SAFETY

Bloodborne Pathogens: Learn Your Risk

Health Hazards at Work Learning Ergonomics



HUMAN RESOURCES

Learning Retention Strategies

Stay Interviews: Retaining Top Performers

The Interviewing Process

Working With the Five Generations



IT SKILLS

Cyber Security Awareness



MANAGEMENT AND LEADERSHIP

Creating Accountability

Creating Engagement Among Employees

Developing B-Players Into Top Performers

Disagreements at Work

Enhancing Productivity With Remote Workers

Happiness at Work

How to Handle Angry People

Leadership and Building an Effective Team

Leadership and Change

Leadership and Delegation

Leadership and Empowerment

Leadership and Motivation

Leadership and Red Flags

Leadership and Vision Mission and Values

Leadership Fundamentals

Managing the Family Business;

Propelling Performance

With Open-Book Management

Succession Planning

Supervisor Fundamentals

Team Facilitation Skills: Getting Started

Team Facilitation Skills: Introduction

Team Facilitation Skills: Meeting Management

The Value of Followers

Using the Discipline Process







PERFORMANCE EXCELLENCE

Business Process Reengineering (BPR):

Implementing Radical Change

CQI: Charts

CQI: Data

CQI: Diagrams

CQI: Flow

CQI: Overview

CQI: Statistics

Lean: Doing More with Less

Six Sigma: A Method for Eliminating Defects

Total Quality Management (TQM)



PERSONAL DEVELOPMENT

Advanced Train the Trainer: Content Development

Advanced Train the Trainer: The New Learner

Advanced Train the Trainer: Training Management

Becoming an Expert at Remembering Names

Being a Great Mentor or Mentee

Best Practices for Knowledge Management

Building Strategic Relationships

Career Advancement

Cognitive Flexibility

Conducting a Formal Mentoring Program

Creating a Motivating Experience

Critical Thinking 101

Effectance: The Key to Motivation

Effective Online Meetings

How to Be Liked and Respected

How to Effectively Manage Stress

Igniting Creativity

Making Better Decisions with Framing

The Art of Presentational Speaking: Content

Transcribing Audio and Notes to Text

Using Emotional Intelligence



POLICY AND COMPLIANCE

Diversity: Seeking Commonality (Employee Version)

Diversity: Seeking Commonality (Manager Version)

Export Compliance: What You Need to Know

HIPAA Intermediate for Security Officers

HIPAA: Basics

HR Law for Managers

Performance Appraisals

Stop Bullying in the Workplace: Manager Version

Stop Sexual Harassment Now: Employee Version

Stop Sexual Harassment Now: HR Version

Stop Sexual Harassment Now: Supervisor Version

Understanding Workplace Substance Abuse

for Employees

Understanding Workplace Substance Abuse

for Managers



PROJECT MANAGEMENT

Mastering Project Management: Project Management Fundamentals

Project Implementation



SALES

Account Management:

Establishing Lasting Partnerships

Negotiating Skills

Selling at a Distance

Selling at a Distance: Prospecting by Phone



VIDEO PRODUCTION

Creating Great Business Video: Design

Creating Great Business Video: Facilities

Creating Great Business Video: Format

Creating Great Business Video: Introduction

Creating Great Business Video: Materials

Creating Great Business Video: Present!

Creating Great Business Video: Record

Creating Great Business Video: Structure

Creating Great Business Video: Writing



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BUSINESS SKILLS

Time Management and Identifying Priorities Dealing with Conflict and Handling Emotions Presentation Skills SMART Goal Setting **Problem Solving Basics Building Your Career Brand** Interview & CV tips



COMMUNICATION

Communication and Influencing Skills



CUSTOMER SERVICE

Sales and Customer Service Essentials



FINANCE

Personal Finance Explained



IT SKILLS

Top Excel Tips and Tricks



PROJECT MANAGEMENT

Introduction to Agile Project Management Project Management Toolkit **Project Management Basics**



PERSONAL DEVELOPMENT

Stress Busting Tips Fatigue Fighting Tips Healthy Quick Bites Which Personality Style are You? What is Mindfulness?



MANAGEMENT & LEADERSHIP

Leadership Essentials



FRENCH

BUSINESS SKILLS

Gestion du temps et Identifier vos priorités quotidiennes

Gérer les conflits et gérer les émotions

Compétences de présentation

Établir des objectifs SMART

Les bases de la résolution de problèmes

Construire votre marque professionnelle

Astuces pour les entretiens

COMMUNICATION

Compétences de communication et Aptitudes d'Influence

CUSTOMER SERVICE

Les bases de la vente et du service client

FINANCE

Les finances personnelles expliquées

IT SKILLS

Trucs et astuces Excel

MANAGEMENT & LEADERSHIP

Les bases du leadership

PERSONAL DEVELOPMENT

Astuces pour chasser le stress Astuces pour combattre la fatigue Collations saines Quel est votre style de personnalité? Qu'est-ce que la pleine conscience ?

PROJECT MANAGEMENT

Introduction à la gestion de projet agile Boite à outils de gestion de projet De quelles compétences un chef de projet a-t-il besoin?







PORTUGUESE

BUSINESS SKILLS

Construindo sua Marca de Carreira Lidando com Conflito e Emoções Técnicas de Entrevista & CV Habilidades de Apresentação O Básico da Solução de Problemas Definição de Meta SMART Administração de Tempo e Identificando Prioridades

COMMUNICATION

Habilidades de Comunicação e Influencia

CUSTOMER SERVICE

Fundamentos de Vendas e Atendimento ao Cliente

FINANCE

Explicando Finanças Pessoais

IT SKILLS

Dicas e Trugues para Excel

MANAGEMENT & LEADERSHIP

Fundamentos de Liderança

PERSONAL DEVELOPMENT

Dicas para Lutar Contra a Fadiga Lanchinhos Saudáveis Que Estilo de Personalidade é Você? O Que é Atenção Plena? Dicas para Acabar com o Stress

PROJECT MANAGEMENT

Introdução ao Gerenciamento de Projetos Agile Gerenciamento de Projetos Ferramentas de Gerenciamento de Projetos



SPANISH

BUSINESS SKILLS

Manejo del tiempo e Identificar prioridades Lidiar con el conflicto y manejando las emociones Herramientas de presentación Creación de tu meta inteligente SMART

Entrevista y consejos para tu CV Fundamentos de la resolución de problemas Construyendo tu marca de carrera

COMMUNICATION

Habilidades de comunicación e influencia

CUSTOMER SERVICE

Fundamentos de ventas y servicio al cliente

FINANCE

Finanzas personales explicadas

IT SKILLS

Los mejores consejos y trucos de Excel

MANAGEMENT & LEADERSHIP

Elementos esenciales del liderazgo

PERSONAL DEVELOPMENT

¿Qué clase de personalidad tienes? Consejos para combatir la fatiga Bocadillos rápidos y saludables Consejos para eliminar el estrés ¿Qué es Mindfulness?

PROJECT MANAGEMENT

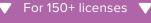
Introducción a la gerencia de Proyecto ágil Procesos de la gerencia de proyectos Herramientas de la gerencia de proyectos



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